

Manual Name: Administrative

Manual Section: Resident Care

Policy Name: Visitation Policy

Policy:

Visitors are always welcome in our Community. Residents have the right to accept visitors of their own choosing and at any time, subject to the rights of other residents. Residents also have the right to deny visitation or withdraw consent at any time.

Procedure:

1. Residents may have visitors 24 hours a day so long as they do not disrupt other residents or the Community at large. Any hours that may be suggested or posted in the Community for visitation are the Community's general business hours only and in no way restricts or limits visitation at any other hours.
2. All visitors enjoy full and equal visitation privileges consistent with the residents' preferences. The Community does not restrict visitation on any legally protected basis, including race, color, sex, age, national origin, gender identity or expression, sexual orientation, or disability.
3. Unless specified by the resident or their legal representative or the Community's policy on overnight guests, there is no set limit on the length of visits, or the number of visitors any one resident may have. If a special space is required due to the number of visitors or the length of the visit, the Community requests notification at least one day advanced notice to ensure proper space is available
4. The following restrictions are necessary to promote the safety, privacy, respect, and clinical needs of our residents:
 - a. Visitors and residents may only use designated entrances and must register with the Accushield Kiosk upon entry and departure. Visitors must also be screened for health concerns utilizing the Community's screening process as may be in effect. Accushield will maintain records of all sign-in and sign-out of visitors and residents for a period of 6 months.
 - b. Visitors must knock before entering a resident's unit and may be required to leave the room or the unit when the staff are providing a personal service.
 - c. possible dietary restrictions, visitors should not give any food, drink, drugs, alcohol, or smoking paraphernalia to any resident without first checking with the Charge Nurse.
 - d. Visitors must follow any clinical precautions that may be posted for anyone entering a resident's unit as well as any other clinical restriction that may be provided by the nurse or a physician.
 - f. Visitors must be considerate of other residents, family members, and employees. Visitors may not be disruptive or create disturbances in resident

units, hallways, or common areas. Unruly visitors will be asked to leave the premises.

- g. Residents may not perform tasks or provide personal services for residents that are the responsibility of the Community or its care providers, unless approved or requested by the Charge Nurse. Some assistance, while appreciated, could be unsafe for the residents.
 - h. Visitors are not permitted to enter areas of the Community behind nurses' stations or areas designated as available only to Community employees.
 - i. Visitors must follow the instructions of the management during any emergency or emergency drill.
- e. No solicitation or distribution of any kind is permitted
 - f. Shirt and shoes are to be worn at all times in the Community.
5. All individuals (staff, visitors, vendors, residents) entering the community upon entry will be screened in accordance with the Community's Health Screening Requirements and Infection Control Policies as may be in effect from time to time.
- a. A thermometer or Thermal Imaging Device will be available near the Accushield kiosk that we encourage visitors to use.
 - b. If someone voices feeling sick or has a temperature of 99.5 F or above, they will be educated on the risks of visiting while ill and if given permission by the resident to visit, visitor will be provided with PPE while visiting in the community.
6. Visitation may be subject to change based on local, regional and/or state health department recommendations to the Community on visitation. The Community may also suspend in-person visitation of a specific visitor if the visitor violates the Community's policies and procedures. If any governing or regulatory body request changes to the Community's visitation policy, residents and families will be notified promptly.